

Ridgeview Classical Schools

Policy Handbook 2016-2017

Policy SE – 8.5 Parent Grievances

This school firmly believes that adults must be models of good character even in the most difficult situations. Should a parent have a grievance concerning a particular class or the administration of the school, that grievance should be resolved using the following chain of command. Issues that arise in a particular classroom should always be addressed to the teacher first since the teacher always has more direct knowledge of the student than anyone else.

1. Teacher: Parents should schedule a meeting with the teacher through the office. Under no circumstance is it ever acceptable for a parent to confront a teacher about an issue with students present, including his own.

2. Assistant Principal: If the grievance cannot be resolved with the teacher, and the matter regards discipline, the parent should schedule a meeting with the Assistant Principal. Appeals, if any, of the decision made by the Assistant Principal can be next directed to the Principal.

3. Principal: If the grievance cannot be resolved with the teacher and the matter regards academics, the parent should schedule a meeting with the Principal.

4. If resolution is not achieved by the foregoing process, the grievance can be submitted to the BOD via the Board President in writing/email. After obtaining adequate background information with respect to the situation, the BOD will review the submission in Executive Session in accordance with the Colorado Open Meetings Law and will make one of the following determinations:
 1. The BOD may decide to support the previous decision; or
 2. The BOD may come up with an alternate decision

Grievances regarding policy should be directed to the Board via the Board President.

Grievances regarding an administrator should be directed in writing to both the individual and to the BOD via the Board President.

In accordance with our Charter, all grievances must be resolved at the school.

Though we are chartered through PSD, the district does not have general oversight of RCS operations. Only violations of the amended charter should be reported to PSD.

If the Board of Directors' resolution is not mutually satisfactory to all parties, parents/guardians are encouraged to exercise their right to choose a school that more clearly matches their own values, ideals, and philosophy.

The Board of Directors and Accountability Committee will not entertain anonymous complaints, nor can they hold information in confidence when it is not in the best interest of the school.